MEET AIMEE

Your benefits.
Clear answers.
Real support.

AImee is your Benefits Help Desk — a simpler way to understand and use the benefits available to you.



You do not have to navigate your benefits alone.

Help that meets you where you are

Benefits questions can feel complicated, especially when something is time-sensitive. AImee can often resolve common questions instantly. When an issue needs deeper attention, a live benefits professional is available to step in, advocate for you, and help move it toward resolution.

1

Start with AImee

Ask your question in plain language and get pointed in the right direction.

2

Get answers fast

Resolve many routine questions quickly, without searching through plan documents.

3

Reach a real person

For complex issues, a live benefits professional can step in and advocate for you.

Ask AImee about:

- Coverage and eligibility
- Claims and explanations of benefits
- Deductibles, copays, and coinsurance
- Prescription benefits
- ID cards and benefit contacts
- Where to go for additional help

Your Benefits Help Desk is ready.

Email your question to AImee and take the next step with confidence.

aimee@paragonriskadvisers.com